



# *Wait... You Can Do That in the SDSC?*

Scott Wheelhouse | Senior VP – Operations



## Messages and Alerts

13 NOV 2018 - UPDATE, 13 Nov 2018 - Microstrategy 10.11 Upgrade Complete in All Regions

07 NOV 2018 - EOS.Web 2018.11 released on November 11, 2018!

01 NOV 2018 - UPDATE: APAC Region - Network Hardware Maintenance Completed, 3 November 2018

24 OCT 2018 - New BLUEcloud Mobile Version Released - 24 October 2018

16 OCT 2018 - Releases and More: October 15 -19th

[See more Messages and Alerts >>](#)

## Free trainings for new Symphony and Horizon Library Directors and System Administrators



Due to the incredible popularity of the new Horizon and Symphony System Administrator and Library Director classes, we have added more offerings and opened more seats in each class! The full class schedule is below, with the new classes in bold.

But wait, there's more! We are now adding four more sessions of the Navigate SirsiDynix course. These new sessions are underlined.

Are you a new Symphony or Horizon System Administrator or Library Director? If so, please join us for FREE training sessions that will introduce you to the tools needed for success as a SirsiDynix Product Administrator or Director.

We have some initial opportunities coming right away, and will then begin offering these classes on a bi-monthly basis, at rotating times, beginning in October.

## Contact Support

Go to Article, Case, Course, JIRA, etc






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Mentor 2.0

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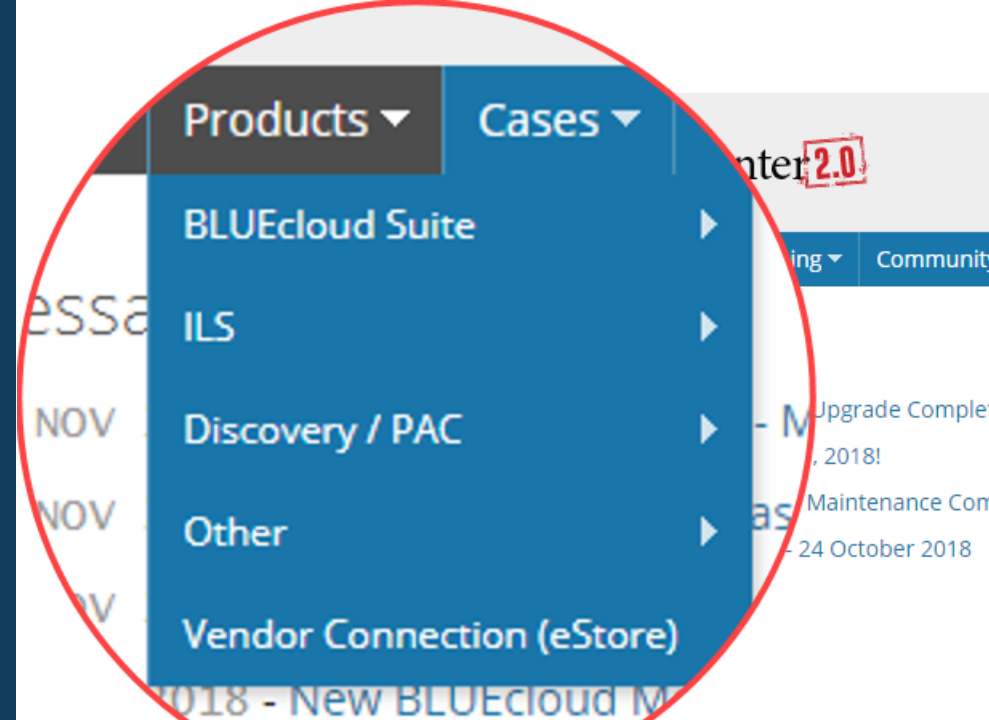
## Quick Links

-  [SirsiDynix Product Roadmap](#)
-  [SirsiDynixStatus.com](#)
-  [Security Documents](#)
-  [eStore Vendors and Products](#)
-  [Look for us at these events](#)

May We Recommend . . .

# SirsiDynix Support Center

- Product information



Free training classes for Symphony and Horizon Library Director Administrators



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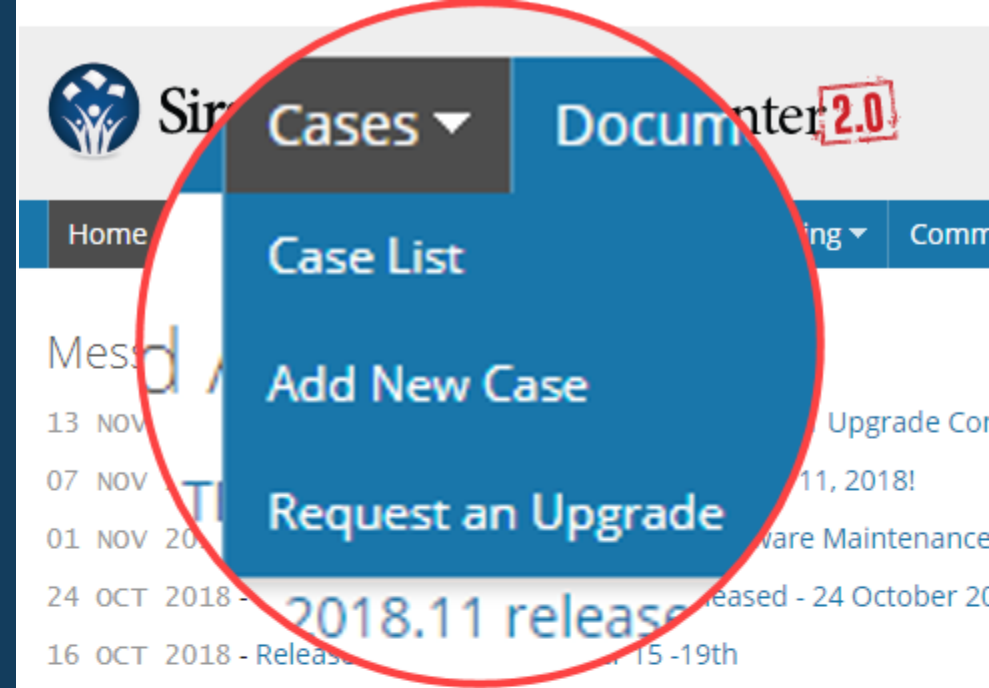
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[Track SirsiDynix Status at SirsiDynixStatus.com](#)

If you ever experience service disruptions when accessing your SaaS hosted services, SirsiDynix phone system, or the Customer Support Service Center (SDSC), please visit [www.sirsiDynixstatus.com](#) to check for status notifications.

# SirsiDynix Support Center

- Product information
- Support (Cases)



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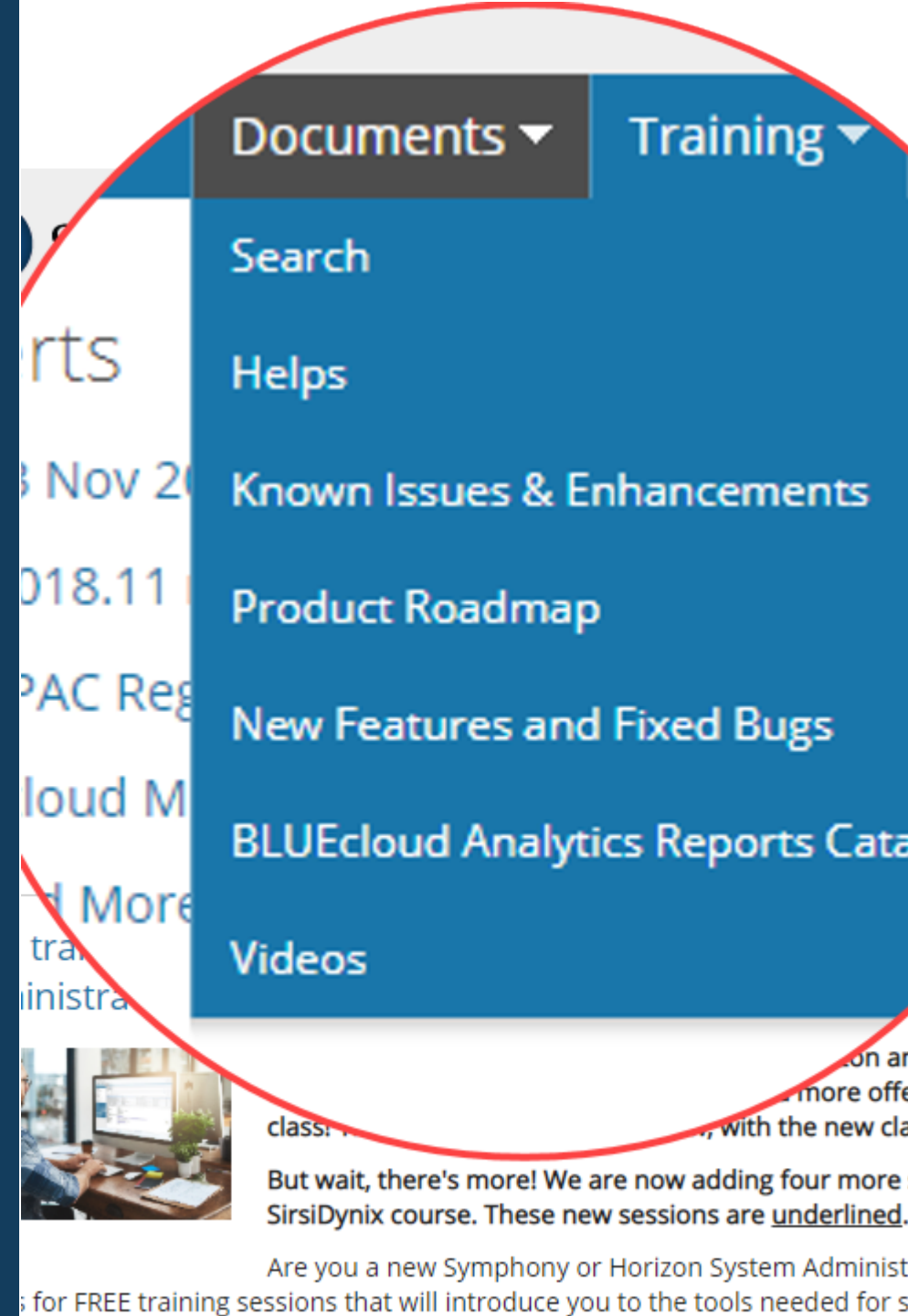
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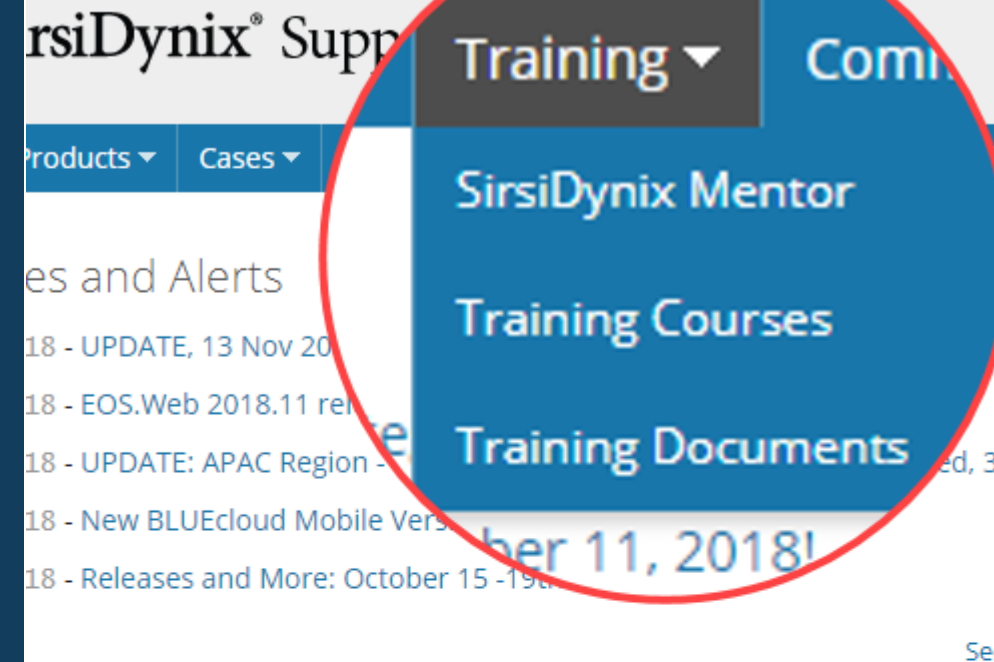
# SirsiDynix Support Center

- Product information
- Support (Cases)
- Documentation
  - Known Issues – now with polling!
  - Roadmaps & Release Notes – new format



# SirsiDynix Support Center

- Product information
- Support (Cases)
- Documentation
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- Training



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# SirsiDynix Support Center

- Product information
- Support (Cases)
- Documentation
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- Training
- Community



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SirsiDynix uses this portal to provide updates about any widespread issues as well as announce planned maintenance windows.

# *Community Collaboration*

"You can succeed best and  
quickest by helping others  
to succeed."

—Napoleon Hill





# Community Collaboration in the SDSC

## 1. Enhancement Forums



*"I thought your idea to use my idea was a great idea!"*

## 2. Community Forums (BETA)



## 3. Community Websites (JAN '19)



Community Forums (BETA)

Enhancements Forum

Developers Community

Wiki Pages

Listserv Mailing Lists

User Groups

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# Enhancement Request Forum

Your input to guide the SirsiDynix Product Roadmap



**SirsiDynix® Support Center 2.0**

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Home > Community > Enhancement Request Forum ⚙️

## Enhancement Request Forum

[+ Add New Enhancement Request](#)

Search (title or body)  Number  Forum Topic  Category  Req Status  JIRA Status  Archived  [Apply](#) [Reset](#)

Enh ID	Title	Forum	Status	JIRA Stat	Created	Comment	Views	Com	Votes	Avg	Score	My Vote
78089	Responsive Design for Enterprise	Enterprise / Portfolio Enh	JIRA	Open	02 Oct 2014	23 Aug 2018	368	25	81	2.9	21.4	3
73974	Have Notes show when patron barcode is scanned	Symphony Enhancements	JIRA	Open	13 Dec 2006	18 Feb 2015	1,208	28	137	2.6	20.7	
76525	Enhancement: Patron receipt options *** UNI-33897	Symphony Enhancements	JIRA	Open	01 May 2009	02 Nov 2018	1,368	75	115	2.6	20.2	
77694	Sorting: Ignore "A" or "The"	Enterprise / Portfolio Enh	JIRA	Open	07 Nov 2012	24 Aug 2018	328	15	71	2.8	20.2	
77113	In-Transit Status: Allow Merger of Bib Records	Symphony Enhancements	JIRA	Open	13 Aug 2010	05 Jan 2016	442	10	77	2.7	19.4	
75821	Enhance the WorkFlows Transaction Statistics report	Symphony Enhancements	JIRA	Open	17 Apr 2008	11 Feb 2016	668	7	82	2.6	18.9	
77966	Data Entry Quality Control in User Records	Symphony Enhancements	JIRA	Open	27 Feb 2014	16 Feb 2016	436	49	70	2.6	18.8	
77950	MobileCirc: Display User	MobileCirc Enhancements	JIRA	Open	22 Jan 2014	23 Mar 2016	530	84	51	2.8	18.6	
77359	Expire available holds and closed dates	Symphony Enhancements	JIRA	Done	12 Aug 2010	03 Apr 2018	412	11	66	2.6	18.3	
77499	My Account - Email Change	Enterprise / Portfolio Enh	JIRA	Done	18 Jan 2012	23 Mar 2018	424	18	62	2.6	18.2	
73892	Pop-up behavior	Symphony Enhancements	JIRA	Done	01 Jul 2005	24 Apr 2012	481	13	56	2.7	18.1	
76565	Add "Next" and "Previous" buttons to records in a list	Symphony Enhancements	JIRA	Open	20 May 2009	05 Jan 2016	355	9	68	2.5	17.9	
75631	Shadowed records should be *browse* searchable in the staff	Symphony Enhancements	JIRA	Open	03 May 2007	13 Jan 2014	508	18	73	2.5	17.7	
74401	Multiple Ownership for Reports	Symphony Enhancements	JIRA	Open	03 May 2000	11 Feb 2016	494	25	84	2.4	17.4	
77577	Horizon notice improvements	Horizon Enhancements	JIRA	Done	14 Jun 2012	15 Sep 2016	319	11	41	2.7	17.4	



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# Enhancement Request Forum

## 1. Filter/Sort

**SirsiDynix® Support Center 2.0** Search

🔔 | 📄 | 🔔 | 👤 Scott Wheelhouse | 🏠

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Home > Community > Enhancement Request Forum ⚙️

## Enhancement Request Forum

+ Add New Enhancement Request

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# Enhancement Request Forum

## 1. Filter/Sort

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Enhancement Request Forum [+ Add New Enhancement Request](#)

Search (title or body) Number Forum Topic Category Req Status JIRA Status Archived Apply Reset

Enh ID	Title	Forum Topic	Status	JIRA Stat	Created	Comment	Views	Com	Votes	Avg	Score	My Vote
85062	Enable option in Hold No report to not print mailing address	BLUEcloud Analytics Enh	Open		08 Nov 2018	08 Nov 2018	9	0	0	0.0	0.0	
85060	Portfolio assets included Visibility	BLUEcloud Central Enh	Open		07 Nov 2018	07 Nov 2018	3	0	1	3.0	3.0	
85059	Timestamp Provision for Checkouts	BLUEcloud Circulation Enh	Open		07 Nov 2018	07 Nov 2018	7	0	1	3.0	3.0	
85055	Provide more flexible scheduling options	BLUEcloud Mobile Enh	Open		07 Nov 2018	07 Nov 2018	16	0	3	2.0	5.2	
85049	Provide ability to SCHEDULE Current Users report (in Reports) WITH option to export to Excel AND include duration of individual sessions	BLUEcloud Staff Clients Enh	Open		07 Nov 2018	07 Nov 2018	10	0	1	3.0	3.0	
76525	Enhancement: Patron recommendations *** UNI-33897	Consortia Enhancements	JIRA	Open	01 May 2009	02 Nov 2018	1,368	75	115	2.6	20.2	
85029	Access User SMS tab data	EOS.Web Enhancements	Open		02 Nov 2018	02 Nov 2018	14	0	4	2.8	8.3	
85017	Items checked out to a recirculate account show as located at the account library in the OPAC/ Web services	Enterprise / Portfolio Enh	Open		01 Nov 2018	01 Nov 2018	11	0	1	1.0	1.0	
85012	Improve duplicate user checking in self-registration	Horizon Enhancements	Open		30 Oct 2018	30 Oct 2018	11	0	2	1.5	3.0	

MobileCirc Enhancements  
Other  
Symphony Enhancements  
Web Services Enhancements  
eResource Central Enh



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# Enhancement Request Forum

## 1. Filter/Sort

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Search (title or body) Number Forum Topic Category Req Status JIRA Status Archived

BLUEcloud Analytics Enh - Any - - Any - - Any - No [Apply](#) [Reset](#)


Enh ID	Title	Forum	Status	JIRA Stat	Created	Comment	Views	Com	Votes	Avg	Score	My Vote
78306	User Categories in the User Data Set	BLUEcloud Analytics Enh	JIRA	Done	14 Feb 2016	29 Jan 2018	173	13	39	2.5	16.0	
78267	Keep data indefinitely	BLUEcloud Analytics Enh	JIRA	Open	17 Nov 2015	23 Mar 2016	133	4	34	2.6	15.9	1
78307	Bill Payment Library and Bill Library analysis	BLUEcloud Analytics Enh	JIRA	Done	14 Feb 2016	10 Oct 2017	130	9	30	2.7	15.8	
78271	Populate Trans Stat Pickup Library	BLUEcloud Analytics Enh	JIRA	Open	24 Nov 2015	23 Mar 2016	106	8	24	2.8	15.6	
78697	Due Date needed in Item data	BLUEcloud Analytics Enh	Open		29 Nov 2017	29 Nov 2017	129	0	10	2.9	12.5	
81571	Include library defined address and extended fields in BCA	BLUEcloud Analytics Enh	Open		26 Feb 2018	26 Feb 2018	99	1	13	2.5	11.9	
78234	Display of Item Shadow attribute	BLUEcloud Analytics Enh	JIRA	Open	13 Jul 2015	23 Mar 2016	113	5	29	1.9	11.1	
81696	Include custom fields in BCA (e.g. user xinfo)	BLUEcloud Analytics Enh	Open		21 Mar 2018	21 Mar 2018	54	0	13	2.2	10.1	
79073	Notice counts needed in checkout data	BLUEcloud Analytics Enh	Open		06 Feb 2018	06 Feb 2018	88	0	15	1.9	9.2	
81697	Add Checkout Status attribute to BCA (i.e. status not current location)	BLUEcloud Analytics Enh	Open		21 Mar 2018	21 Mar 2018	54	0	7	2.3	8.7	
85029	Access User SMS tab data	BLUEcloud Analytics Enh	Open		02 Nov 2018	02 Nov 2018	14	0	4	2.8	8.3	
81698	Allow sliding date filters in Dashboard	BLUEcloud Analytics Enh	Open		21 Mar 2018	22 Mar 2018	60	1	14	1.7	8.2	
79045	Add ILL/request data to BCA	BLUEcloud Analytics Enh	Open		29 Jan 2018	26 Feb 2018	109	1	14	1.4	6.9	
81938	BCA - Symphony User Values	BLUEcloud Analytics Enh	Open		25 Apr 2018	25 Apr 2018	129	4	5	2.0	6.6	
78681	SMS Notice Contact Info tab data	BLUEcloud Analytics Enh	Open		23 Nov 2017	26 Feb 2018	101	1	13	1.4	6.5	




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# Enhancement Request Forum

1. Filter/Sort
2. Comment
3. Follow






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Home > Display of Item Shadow attribute

## Display of Item Shadow attribute

For Symphony, the value of the "Item Shadowed", "Item Call Number Shadowed" and "Catalog Shadowed" attributes display in BC Analytics as "0" and "1". I believe that's how the data is actually stored in the database behind the scenes, but it would be significantly more user-friendly to non-sysadmins if it were to display as "Y" and "N" instead, like it does in WorkFlows.

Attachment	Size
 Shadow attributes.gif	212.91 KB

Related JIRA Issues

[BIP-2491 - Display of Item Shadow attribute](#)

**Details**

Forum Topic: BLUEcloud Analytics Enh

Request Status: JIRA Created

JIRA Status: Open

**Publishing**

Author: Anonymous

Post date: 13 Jul 2015

Last modified: 15 Sep 2018

Archived: No

**Tags**

Platforms: BLUEcloud

Products: BLUEcloud BLUEcloud Analytics

Categories: Enhancements

**Voting Statistics**

Polling Count: 29	User Group Votes: 11
Polling Average: 1.9	User Group Average: 1.3
Polling Score: 11.1	User Group Score: 5.7

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116 reads
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**Enhancement Polling**

No (-1)	0
Neutral (0)	2
Want (1)	3
Need (2)	22
Critical (3)	3

You voted 'Want (1)'.

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User group voting is currently closed for this forum topic.  
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**Comments** 5

SUBMITTED BY RINA HADZIEV ON WED, 20 JAN 2016 - 1:30PM  
**Re: Display of Item Shadow attribute**

Agreed

[reply](#)

SUBMITTED BY HELEN AGOROUNDIS ON THU, 28 JAN 2016 - 8:31PM  
**Re: Display of Item Shadow attribute**

Strongly support this enhancement request. Web Reporter also has this issue, but only with the Title and Item Shadow attributes. Strangely the Call Number Shadow attribute does not - it displays "Yes" and "No" values - much more user friendly.  
[attachment=0:1io6g9yz]

Shadow attributes.gif  
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We would prefer that BC Analytics displays Y and N for the Title, Call Number, Item and Location Shadow attributes, to make them more user friendly, and save us from having to include a key as part of the column headings!

Helen Agoroudis  
TAFE NSW

[reply](#)

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# Enhancement Request Forum

1. Filter/Sort
2. Comment
3. Follow
4. Vote

The screenshot shows the SirsiDynix Support Center 2.0 interface. The main content area displays a forum post titled "Display of Item Shadow attribute" with a description of a data display issue in BC Analytics. The post includes an attachment "Shadow attributes.gif" (212.91 KB) and is related to JIRA issue BIP-2491. The post details include the forum topic "BLUEcloud Analytics Enh", request status "JIRA Created", and JIRA status "Open". The post is published by an anonymous user on July 13, 2015, and last modified on September 15, 2018. The post has 116 reads and is bookmarked. The right sidebar shows an "Enhancement Polling" section with a bar chart of votes: No (-1) 0, Neutral (0) 2, Want (1) 3, Need (2) 22, and Critical (3) 3. A notification indicates the user voted 'Want (1)'. Below the poll, it shows "Votes from your library" with "No votes from your library" and a "View all votes" link. At the bottom, there is a "Notification Subscriptions" section with a checked box for "Subscribe to this page".

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Home > Display of Item Shadow attribute

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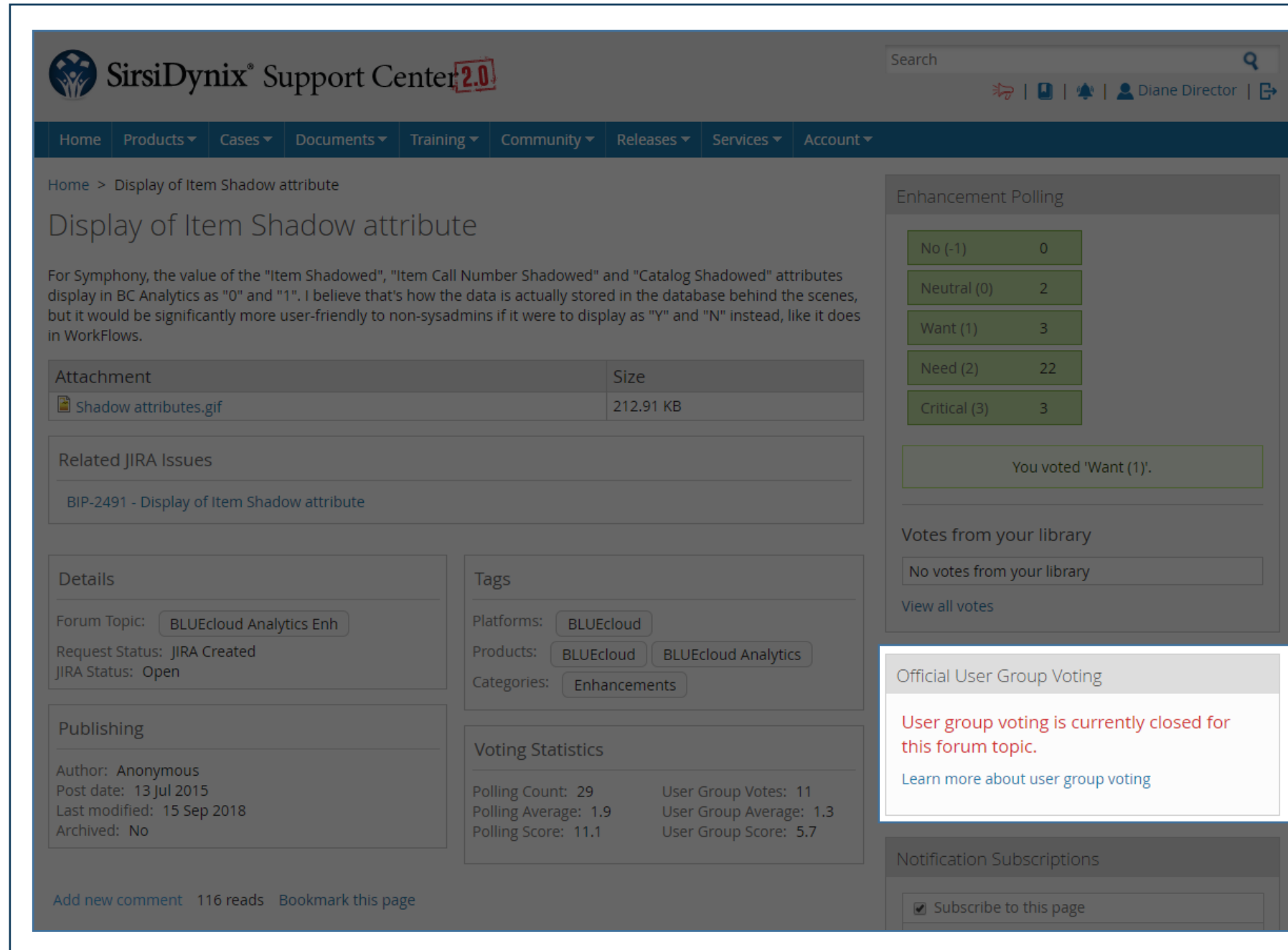
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3. Follow
4. Vote



The screenshot shows the SirsiDynix Support Center 2.0 interface. The main content area displays the title "Display of Item Shadow attribute" and a text description: "For Symphony, the value of the 'Item Shadowed', 'Item Call Number Shadowed' and 'Catalog Shadowed' attributes display in BC Analytics as '0' and '1'. I believe that's how the data is actually stored in the database behind the scenes, but it would be significantly more user-friendly to non-sysadmins if it were to display as 'Y' and 'N' instead, like it does in WorkFlows." Below the text is an attachment table with one entry: "Shadow attributes.gif" (212.91 KB). The "Details" section shows the forum topic as "BLUEcloud Analytics Enh", request status as "JIRA Created", and JIRA status as "Open". The "Tags" section lists "Platforms: BLUEcloud", "Products: BLUEcloud, BLUEcloud Analytics", and "Categories: Enhancements". The "Voting Statistics" section shows: "Polling Count: 29", "Polling Average: 1.9", "Polling Score: 11.1", "User Group Votes: 11", "User Group Average: 1.3", and "User Group Score: 5.7". On the right side, there is an "Enhancement Polling" section with a bar chart showing: "No (-1): 0", "Neutral (0): 2", "Want (1): 3", "Need (2): 22", and "Critical (3): 3". Below the chart, it says "You voted 'Want (1)'". Underneath is a "Votes from your library" section showing "No votes from your library" and a "View all votes" link. At the bottom right, a white box with a red border contains the message: "Official User Group Voting" and "User group voting is currently closed for this forum topic." with a link to "Learn more about user group voting". The bottom of the page includes "Add new comment", "116 reads", and "Bookmark this page".


Search  

 |  |  |  Diane Director | 

Home > Display of Item Shadow attribute

## Display of Item Shadow attribute

For Symphony, the value of the "Item Shadowed", "Item Call Number Shadowed" and "Catalog Shadowed" attributes display in BC Analytics as "0" and "1". I believe that's how the data is actually stored in the database behind the scenes, but it would be significantly more user-friendly to non-sysadmins if it were to display as "Y" and "N" instead, like it does in WorkFlows.

Attachment	Size
 Shadow attributes.gif	212.91 KB

### Related JIRA Issues

BIP-2491 - Display of Item Shadow attribute

### Details

Forum Topic: BLUEcloud Analytics Enh  
Request Status: JIRA Created  
JIRA Status: Open

### Tags

Platforms: BLUEcloud  
Products: BLUEcloud BLUEcloud Analytics  
Categories: Enhancements

### Publishing

Author: Anonymous  
Post date: 13 Jul 2015  
Last modified: 15 Sep 2018  
Archived: No

### Voting Statistics

Polling Count: 29	User Group Votes: 11
Polling Average: 1.9	User Group Average: 1.3
Polling Score: 11.1	User Group Score: 5.7

### Enhancement Polling

No (-1)	0
Neutral (0)	2
Want (1)	3
Need (2)	22
Critical (3)	3

You voted 'Want (1)'.

### Votes from your library

No votes from your library

[View all votes](#)

Official User Group Voting

User group voting is currently closed for this forum topic.

[Learn more about user group voting](#)

### Notification Subscriptions

Subscribe to this page

[Add new comment](#) 116 reads [Bookmark this page](#)



*“I thought your idea to use my idea was a great idea!”*

# Enhancement Request Forum

1. Filter/Sort
2. Comment
3. Follow
4. Vote
5. Add new requests

**SirsiDynix® Support Center 2.0** Search

🔗 | 📄 | 🔔 | 👤 Scott Wheelhouse | 🌐

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Home > Community > Enhancement Request Forum

## Enhancement Request Forum

[+ Add New Enhancement Request](#)

Search (title or body)  Number  Forum Topic  Category  Req Status  JIRA Status  Archived  [Apply](#) [Reset](#)

Enh ID	Title	Forum	Status	JIRA Stat	Created	Comment	Views	Com	Votes	Avg	Score	My Vote
78306	<a href="#">User Categories in the User Data Set</a>	BLUEcloud Analytics Enh	JIRA	Done	14 Feb 2016	29 Jan 2018	173	13	39	2.5	16.0	
78267	<a href="#">Keep data indefinitely</a>	BLUEcloud Analytics Enh	JIRA	Open	17 Nov 2015	23 Mar 2016	133	4	34	2.6	15.9	1
78307	<a href="#">Bill Payment Library and Bill Library analysis</a>	BLUEcloud Analytics Enh	JIRA	Done	14 Feb 2016	10 Oct 2017	130	9	30	2.7	15.8	
78271	<a href="#">Populate Trans Stat Pickup Library</a>	BLUEcloud Analytics Enh	JIRA	Open	24 Nov 2015	23 Mar 2016	106	8	24	2.8	15.6	
78697	<a href="#">Due Date needed in Item data</a>	BLUEcloud Analytics Enh	Open		29 Nov 2017	29 Nov 2017	129	0	10	2.9	12.5	
81571	<a href="#">Include library defined address and extended fields in BCA</a>	BLUEcloud Analytics Enh	Open		26 Feb 2018	26 Feb 2018	99	1	13	2.5	11.9	
78234	<a href="#">Display of Item Shadow attribute</a>	BLUEcloud Analytics Enh	JIRA	Open	13 Jul 2015	23 Mar 2016	113	5	29	1.9	11.1	
81696	<a href="#">Include custom fields in BCA (e.g. user xinfo)</a>	BLUEcloud Analytics Enh	Open		21 Mar 2018	21 Mar 2018	54	0	13	2.2	10.1	
79073	<a href="#">Notice counts needed in checkout data</a>	BLUEcloud Analytics Enh	Open		06 Feb 2018	06 Feb 2018	88	0	15	1.9	9.2	
81697	<a href="#">Add Checkout Status attribute to BCA (i.e. status not current location)</a>	BLUEcloud Analytics Enh	Open		21 Mar 2018	21 Mar 2018	54	0	7	2.3	8.7	
85029	<a href="#">Access User SMS tab data</a>	BLUEcloud Analytics Enh	Open		02 Nov 2018	02 Nov 2018	14	0	4	2.8	8.3	
81698	<a href="#">Allow sliding date filters in Dashboard</a>	BLUEcloud Analytics Enh	Open		21 Mar 2018	22 Mar 2018	60	1	14	1.7	8.2	
79045	<a href="#">Add ILL/request data to BCA</a>	BLUEcloud Analytics Enh	Open		29 Jan 2018	26 Feb 2018	109	1	14	1.4	6.9	
81938	<a href="#">BCA - Symphony User Values</a>	BLUEcloud Analytics Enh	Open		25 Apr 2018	25 Apr 2018	129	4	5	2.0	6.6	
78681	<a href="#">SMS Notice Contact Info tab data not available in BLUECloud</a>	BLUEcloud Analytics Enh	Open		23 Nov 2017	26 Feb 2018	101	1	13	1.4	6.5	



*“I thought your idea to use my idea was a great idea!”*

# Enhancement Request Forum

1. Filter/Sort
2. Comment
3. Follow
4. Vote
5. Add new requests

SirsiDynix® Support Center 2.0

Search [ ] | [ ] | [ ] | [ ] Scott Wheelhouse | [ ]

Home | Products | Cases | Documents | Training | Community | Releases | Services | Account | Admin

Home > Community > Enhancement Request Forum

## Enhancement Request Forum

[+ Add New Enhancement Request](#)

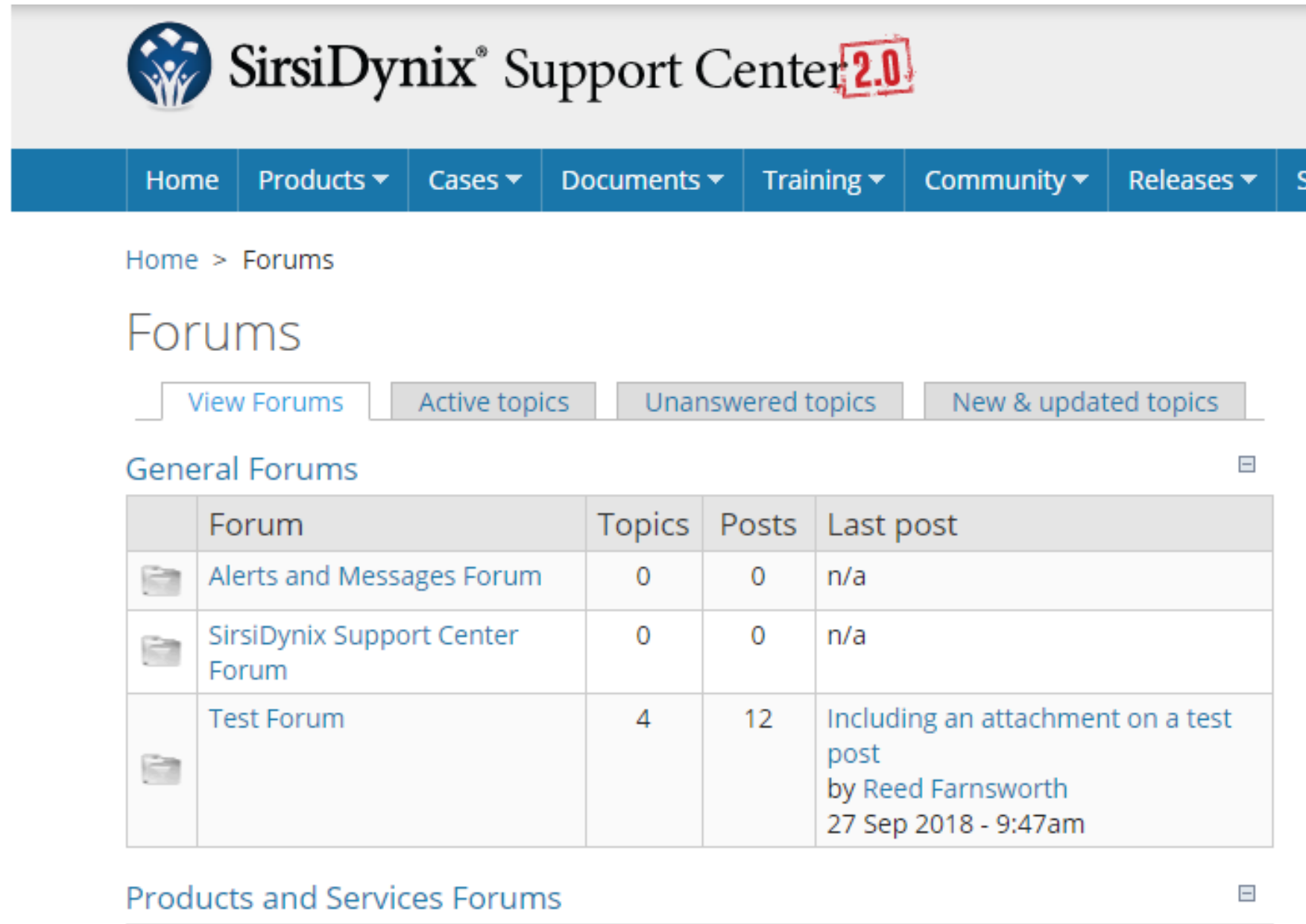
Search (title or body) [ ] Number [ ] Forum Topic [ BLUEcloud Analytics Enh ] Category [ - Any - ] Req Status [ - Any - ] JIRA Status [ - Any - ] Archived [ No ] [Apply](#) [Reset](#)

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## Community Forums

1. E-mail enabled
2. Rich text
3. Navigation
4. Search



The screenshot shows the SirsiDynix Support Center 2.0 interface. At the top is the logo and title "SirsiDynix® Support Center 2.0". Below is a navigation menu with items: Home, Products, Cases, Documents, Training, Community, and Releases. The breadcrumb "Home > Forums" is visible. The main heading is "Forums", followed by filter tabs: "View Forums", "Active topics", "Unanswered topics", and "New & updated topics". The "General Forums" section is expanded, showing a table with columns: Forum, Topics, Posts, and Last post.

	Forum	Topics	Posts	Last post
	Alerts and Messages Forum	0	0	n/a
	SirsiDynix Support Center Forum	0	0	n/a
	Test Forum	4	12	Including an attachment on a test post by Reed Farnsworth 27 Sep 2018 - 9:47am

Below the table is the heading "Products and Services Forums".



## Community Websites

Showcase the power and versatility of Enterprise & Portfolio integrations, widgets, and design!

### Community Websites

Search (library name)

Platform

Product

Version

Feature

Library Type

Items

Library	Products	Version	Features	Type	Rating
SirsiDynix Demo Team	Symphony, Enterprise	4.5.1	EDS Integration, eRC Integration, Kids Catalog, Library Website, New Lists, Tabs, Chat Integration, Event Calendar Integration, Google Preview, Modern CSS, Design, Map Integration, Twitter, Facebook, Rooms Content, Lexile/Accelerated Reader, Staff View		100
Williamsburg Regional Library	Horizon, Enterprise	4.5.0.1	Modern CSS	Public	80
County of Simcoe Library Co-operative	Symphony, Enterprise	4.5.1	EDS Integration, Library Website, Event Calendar Integration, Novelist widget, Google translate, Consortium	Public	80
City of Perth	Symphony, Portfolio	4.5.0.1	Modern CSS, Design	Public	80
Winnefox Library System	Symphony, Enterprise	5.0.0.4		Public	80



# Community Websites

Showcase the power and versatility of Enterprise & Portfolio integrations, widgets, and design!



The screenshot displays the Enterprise website interface. At the top, the 'enterprise' logo is on the left, and navigation links for 'Log In', 'My Account', 'My Lists', 'Send a Request', 'Library Information', 'Select Language', and accessibility icons are on the right. Below the logo is a search bar with a home icon, a dropdown menu set to 'Everything', another dropdown set to 'All Fields', a search input field, and a green 'SEARCH' button with an 'Advanced Search' link. A utility bar contains icons for a document, speaker, video, 'FULL-TEXT FINDER', a circular refresh icon, and a calendar. The main content area is divided into three columns. The left column, titled 'PUBLICNEW', lists categories: 'Careers and Information', 'Databases', 'eJournal Discovery', 'Health and Fitness', 'Author Alerts', 'Browse Lists', and 'Just for Kids'. Below this is a 'Library Hours' section with a classical building icon and a table of hours. The middle column features a search result for 'NOW YOU SEE HER' by James Patterson and Michael Ledwidge, including the book cover, title, author, ISBN, and rank, with 'Buy It Now' and 'Find in My Library' buttons. Below the result is a carousel of other book covers. The right column shows a 'Tweets by @SirsiDynix' section with two tweets from SirsiDynix about the Connections Summit. At the bottom, a banner promotes the 'BLUEcloud Mobile App' with images of the app on various mobile devices.

enterprise

Log In | My Account | My Lists | Send a Request | Library Information | Select Language |

Home Everything All Fields  **SEARCH** Advanced Search

PUBLICNEW

- Careers and Information
- Databases
- eJournal Discovery
- Health and Fitness
- Author Alerts
- Browse Lists
- Just for Kids

**Library Hours**

Monday	9am - 9pm
Tuesday	9am - 9pm
Wednesday	9am - 9pm
Thursday	9am - 9pm
Friday	9am - 5pm
Saturday	9am - 5pm

NYT Best-Sellers - Combined Hardcover & Paperback Fiction

Title: **NOW YOU SEE HER**  
Author: James Patterson and Michael Ledwidge  
ISBN: 9781455515516  
Rank (Last Week): 27 (Not Ranked)

Buy It Now  
Find in My Library

Download the BLUEcloud Mobile App

Tweets by @SirsiDynix

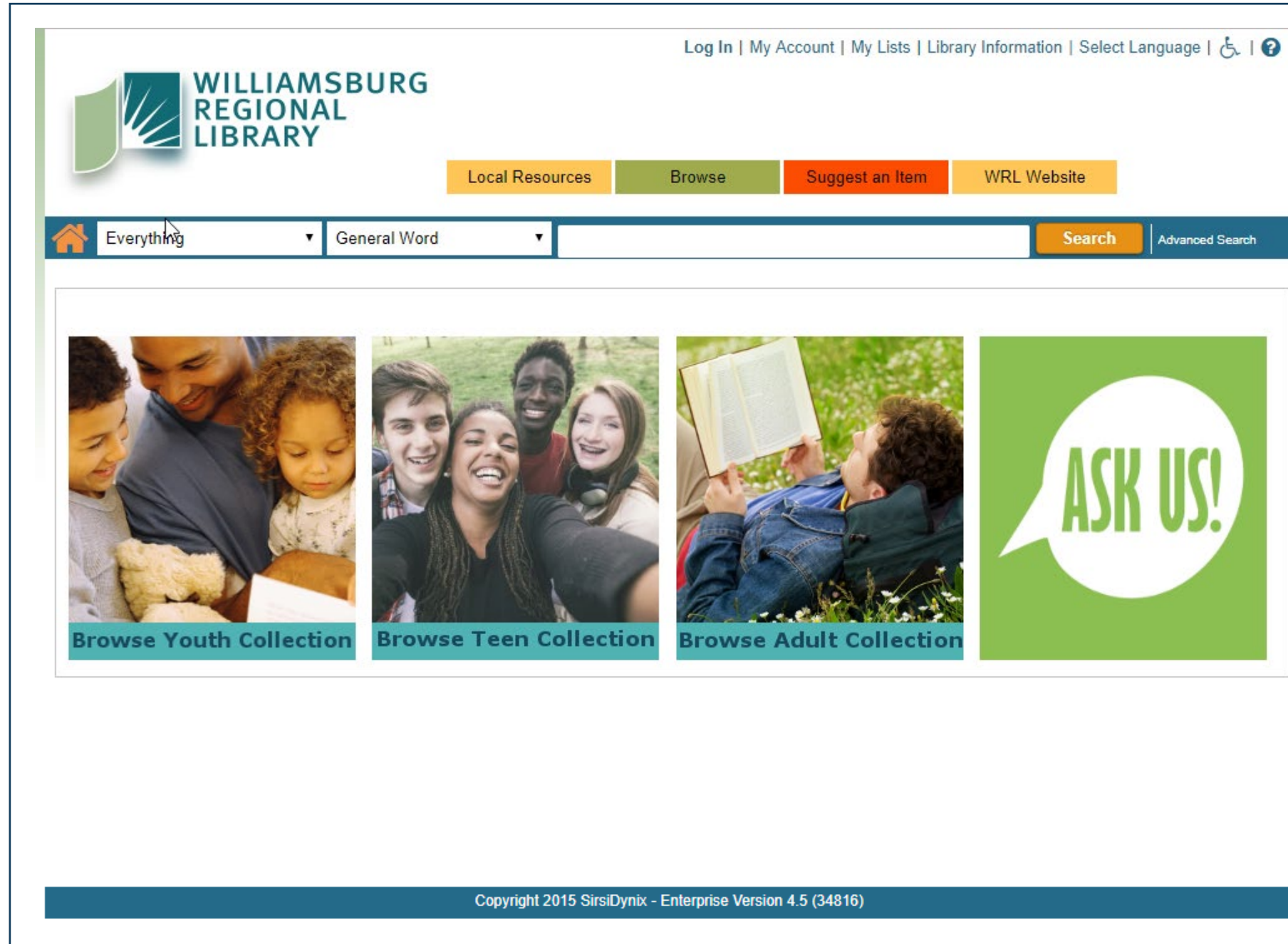
SirsiDynix @SirsiDynix  
Connections Summit is happening NEXT WEEK! Make sure to sign up and reserve your spot. Remember, ALL libraries and their staff are invited to Opening Day- even those who aren't SD customers! Don't miss out! #SDSummit

SirsiDynix @SirsiDynix  
Want to hear more about BC Mobile and what it can do for your library? Do you have questions about our



## Community Websites

Showcase the power and versatility of Enterprise & Portfolio integrations, widgets, and design!



The screenshot shows the Williamsburg Regional Library website. At the top right, there are links for "Log In", "My Account", "My Lists", "Library Information", "Select Language", and accessibility icons. The library's logo is on the left. Below the logo are four navigation buttons: "Local Resources", "Browse", "Suggest an Item", and "WRL Website". A search bar is located below these buttons, with a dropdown menu set to "Everything" and a category dropdown set to "General Word". A "Search" button and a link to "Advanced Search" are also present. The main content area features three promotional tiles: "Browse Youth Collection" with an image of a family reading, "Browse Teen Collection" with an image of a group of teenagers, and "Browse Adult Collection" with an image of a person reading. To the right of these tiles is a green "ASK US!" button. The footer contains the copyright information: "Copyright 2015 SirsiDynix - Enterprise Version 4.5 (34816)".






## Community Websites

Showcase the power and versatility of Enterprise & Portfolio integrations, widgets, and design!



County of Simcoe | Economic Development Office | Tourism Simcoe County | Simcoe County Museum | Immigration Simcoe

 HOME | ABOUT | CONTACT

GOVERNMENT | SERVICES | COMMUNITY | BUSINESS | I WANT TO...

# Library Co-operative

[Simcoe County](#) > [Departments](#) > [Library Co-operative](#) > Library Services

## DEPARTMENTS

- Library Co-operative
- About Library Co-operative
- Library Services**
- Archives
- Children and Community Services
- Clerks
- Corporate Communications
- Customer Service
- Economic Development
- Emergency Management
- Finance
- Forestry


## Library Services

The County Library Co-operative provides a variety of services to member libraries. The major services are listed below:

- Delivery Van
- Rotations of Special Collections
- Electronic Books & Audio Books
- Online Databases
- Reference and Local History Collection
- Library Journals
- Large Print and Video Pools
- Consortium Purchasing
- Wireless Public Internet Access
- Library Automation and Systems Administration

### Starting October 1st

Our green bin GROWS again!



With the addition of pet waste, kitty litter and animal bedding!

- LINX TRANSIT SERVICE
- NEWSROOM
- CUSTOMER SERVICE
- CAREERS
- WASTE SCHEDULE
- SIMCOE COUNTY MAPS
- JOB OPPORTUNITIES

# Community Collaboration in the SDSC

## 1. Enhancement Forums

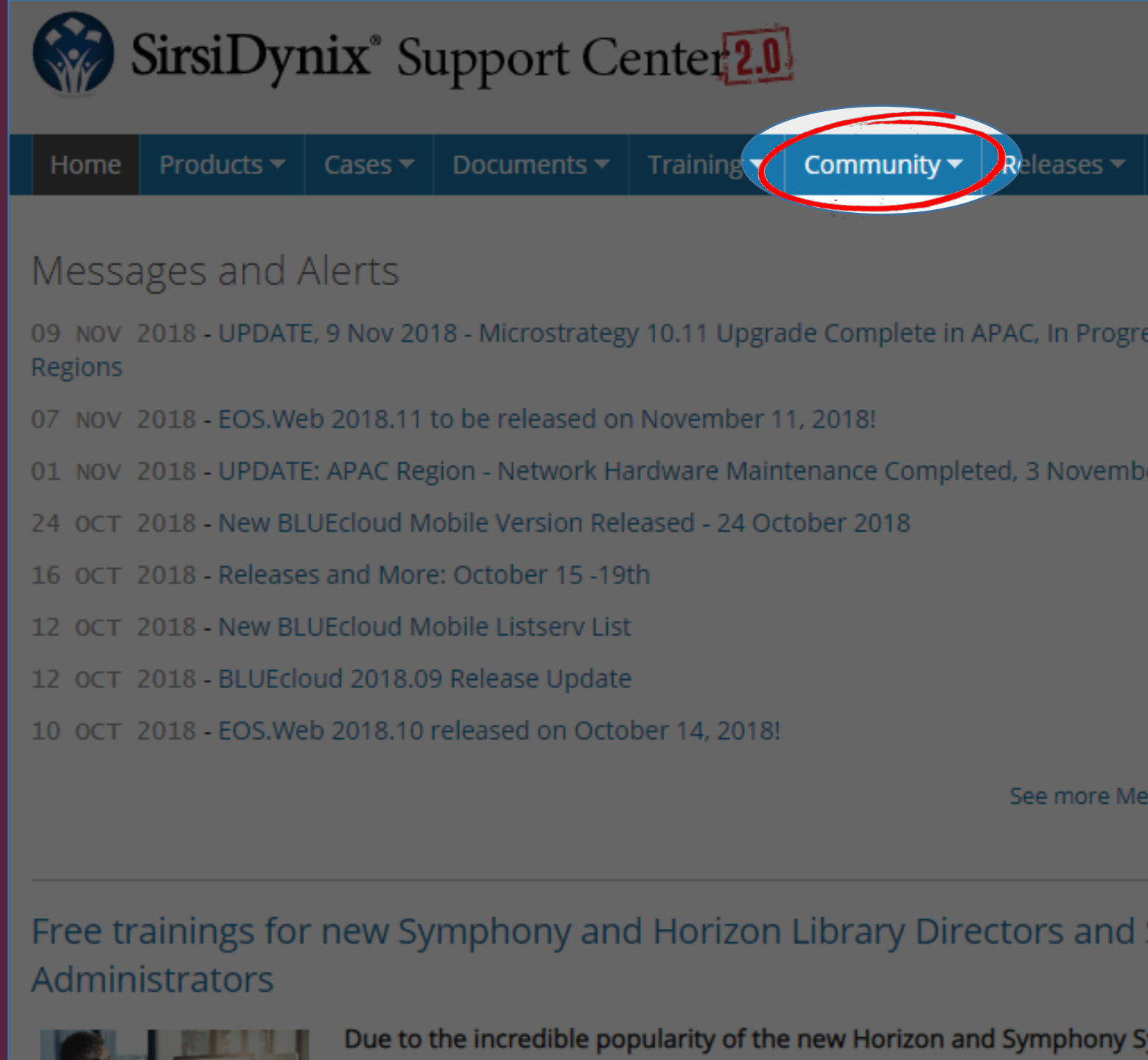


*"I thought your idea  
to use my idea  
was a great idea!"*

## 2. Community Forums (BETA)



## 3. Community Websites (JAN '19)



SirsiDynix® Support Center 2.0

Home Products Cases Documents Training **Community** Releases

### Messages and Alerts

- 09 NOV 2018 - UPDATE, 9 Nov 2018 - Microstrategy 10.11 Upgrade Complete in APAC, In Progress in Other Regions
- 07 NOV 2018 - EOS.Web 2018.11 to be released on November 11, 2018!
- 01 NOV 2018 - UPDATE: APAC Region - Network Hardware Maintenance Completed, 3 November 2018
- 24 OCT 2018 - New BLUEcloud Mobile Version Released - 24 October 2018
- 16 OCT 2018 - Releases and More: October 15 -19th
- 12 OCT 2018 - New BLUEcloud Mobile Listserv List
- 12 OCT 2018 - BLUEcloud 2018.09 Release Update
- 10 OCT 2018 - EOS.Web 2018.10 released on October 14, 2018!

[See more Messages](#)

### Free trainings for new Symphony and Horizon Library Directors and Administrators

Due to the incredible popularity of the new Horizon and Symphony S



## Scott Wheelhouse

Senior VP Operations

scott.wheelhouse@sirsidynix.com

+1 801-223-5887



# *More Resources @ support.sirsidynix.com*

Under the “Community” menu:

• Enhancement Forums



• Community Forums



• Community Websites





*Thank You!*

